



P. O. BOX 2128 • 7110 HWY. 287 EAST
TELEPHONE 940-886-2217
FAX 940-886-2025
VERNON, TEXAS 76385-2128

REDACTED – FOR PUBLIC INSPECTION

VIA ECFS

June 26, 2017

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, D.C. 20554

**RE: REQUEST FOR CONFIDENTIAL TREATMENT
 WC Docket No. 14-58 - ETC Annual Reports and Certifications**

Request that Information Submitted to the Commission be Withheld from Public Inspection Pursuant to 47 C.F.R. §0.459 and 5 U.S.C. §552(b)(4): FCC Form 481

Confidential Information – Subject to Protective Order Before the Federal Communications Commission

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, Santa Rosa Telephone Cooperative, Inc. (the Cooperative), Study Area Code 449006 is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS) in WC Docket No. 14-58. *The version of the Cooperative's FCC Form 481 submitted via ECFS is a redacted version of the filing that contains no confidential information.*

The Cooperative, by its authorized representative, hereby requests confidential treatment of one attachment to its FCC Form 481: (1) the financial annual report which was redacted in the ECFS submission. The request for confidential treatment of the financial annual report is being made pursuant to the FCC's February 14, 2017 *Protective Order* in WC **Financial Annual Report**

Section 3005 of FCC Form 481 requires a privately-held rate-of-return carrier receiving high cost support to attach a full and complete annual report of the company's financial condition and operations pursuant to 47 C.F.R. §54.313(f)(2). Santa Rosa Telephone Cooperative, Inc. seeks confidential treatment of its financial annual report pursuant to the February 14, 2017 *Protective Order* in WC Docket Nos. 10-90 and 14-58.¹ The *Protective Order* specifically covers information filed pursuant to 47 C.F.R. §54.313(f)(2).

Santa Rosa Telephone Cooperative, Inc.] is providing to the Office of the Secretary, under seal, this cover letter and the Form 481 filing which includes the confidential information that is being requested to be withheld from public inspection.

Each page of the financial annual report confidential submission bears the legend, "CONFIDENTIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as attachments to the FCC Form 481.

In the filing submitted via ECFS, all pages containing confidential information bear the legend "REDACTED – FOR PUBLIC INSPECTION."

This cover letter includes no confidential information and the text is the same in both the non-redacted and redacted versions except for the confidentiality markings.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jason Tole", is positioned above the typed name.

Jason Tole, Assistant GM/CFO
Authorized Representative for
Santa Rosa Telephone Cooperative, Inc.

¹ *Connect America Fund, ETC Annual Reports and Certifications*, WC Docket Nos. 10-90 and 14-58, *Protective Order*, DA 17-167 (rel. February 14, 2017).

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0619
July 2013

Page 1

<010> Study Area Code	432141
<015> Study Area Name	SANTA ROSA TEL COOP
<020> Program Year	2018
<030> Contact Name: Person USAC should contact with questions about this data	Jason Tole
<035> Contact Telephone Number: Number of the person identified in data line <030>	9408862217 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	jason.tole@rcacomm.net
Form Type	54.313 and 54.422

1 of 34

FCC Form 481
OMB Control No. 3060-0985/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Jason Toie
<035>	Contact Telephone Number - Number of person identified in data line <030>	940862217 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.toie@usacaccess.net

210> For the prior calendar year, were there any reportable voice service outages?

[illegible]

(300) Unfulfilled Service Request
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole
<035>	Contact Telephone Number - Number of person identified in data line <030>	940862217 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tolesarcaccess.net

<300>	Unfulfilled service request (voice)	NA
-------	-------------------------------------	----

<310>	Detail on attempts (voice)	
-------	----------------------------	--

<320>	Unfulfilled service request (broadband)	Name of Attached Document
		NA

<330>	Detail on attempts (broadband)	Name of Attached Document
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(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0965/OMB Control No. 3060-0839
July 2013

<010>	Study Area Code	447141
<015>	Study Area Name	JANTA BROADBAND
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	John T. Hill
<035>	Contact Telephone Number - Number of person identified in data line <030>	(800) 222-7411
<039>	Contact Email Address - Email Address of person identified in data line <030>	john.t.hill@janta.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 483
OMB Control No. 3060-0096/OMB Control No. 3060-0819
July 2013

* 010	Study Area Code	032163
* 015	Study Area Name	WPTA-TV (PA, IP, & M)
* 020	Program Year	2018
* 030	Contact Name - Person USAC should contact regarding this data	James Smith
* 035	Contact Telephone Number - Number of person identified in data line * 030	949 885 2217
* 040	Contact Email Address - Email Address of person identified in data line * 030	jsmith@wpta.com
* 500	Certify compliance with applicable service quality standards and consumer protection rules	Yes
* 510	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	3214PORTLUX ID.pdf
* 515	Certify compliance with applicable minimum service standards	

(600) Functionality In Emergency Situations
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432143
<015>	Study Area Name	NATL DISA TRT 10-9
<020>	Program Year	2010
<030>	Contact Name - Person USAC should contact regarding this data	John Doe, D-10
<035>	Contact Telephone Number - Number of person identified in data line <030>	9499999999999999
<039>	Contact Email Address - Email Address of person identified in data line <030>	john.doe@disa.mil
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for functionality in Emergency Situations	432143DRJLEC610.pdf

FCC Form 481
OMB Control N
July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jason Toile
<035>	Contact Telephone Number - Number of person identified in data line <030>	940862217 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.toile@csccaccess.net
<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

[illegible]

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

JASON. TOLESYCA031.082

~~See attached worksheet~~

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tola
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862217 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tola@scacccss.net
<810>	Reporting Carrier	Santa Rosa Telephone Cooperative, Inc.
<811>	Holding Company	Santa Rosa Telephone Cooperative, Inc.
<812>	Operating Company	Santa Rosa Telephone Cooperative, Inc.

[illegible]

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 432141
 <015> Study Area Name SANTA ROSA TEL COOP
 <020> Program Year 2018
 <030> Contact Name - Person USAC should contact regarding this data Jason Toze
 <035> Contact Telephone Number - Number of person identified in data line <030> 940862217 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> jason.toze@ccaccess.net
 <900> Does the filing entity offer tribal land services? (Y/N) Yes

4321410X10SC920.pdf

4321410X10SC920.pdf

4321410X10SC920.pdf

<910> Tribal Land(s) on which ETC Serves

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

Select Yes or No or Not Applicable
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning.
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole
<035>	Contact Telephone Number - Number of person identified in data line <030>	940862217 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.toles@rcaccess.net

<1000> Voice services rate comparability certification

Yes

<1010> Attach detailed description for voice services rate comparability compliance

4321410KILEC1010.pdf

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

4321410KILEC1030.pdf

Name of Attached Document

110934

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jason Toile
<035>	Contact Telephone Number - Number of person identified in data line <030>	940862217 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.toile@ccccc.net

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2011
<030>	Contact Name - Person USAC should contact regarding this data	JASON TOLIS
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862217 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tolis@rccecs.net

432141OKILEC1212.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <http://rccecs.net>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0586/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	JASON TOLE
<035>	Contact Telephone Number - Number of person identified in data line <030>	7408867217 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.toles@access.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b), (c), (d), (e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011>	3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	
<2024A>	Round 2 Recipient of Incremental Support?	
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information
<2025A>	Round 2 Recipient of Incremental Support?	
<2025B>	Attach geocoded information for Phase I milestone reports (Round 2 for year three) - Connect America Fund, WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)	

(2005) Price Cap Carrier Additional Documentation
 Data Collection Form
 Including Rate-of-Return Carriers Affiliated with Price Cap Local Exchange Carriers

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

Name of Attached Document Listing Required Information

(3009) Rate Of Return Carrier Additional Documentation
Data Collection FormFCC Form 483
OMB Control No. 3060-0808, OMB Control No. 3060-0819
July 2013

<010> Study Area Code 432141

<015> Study Area Name SANTA ROSA TEL COOP

<020> Program Year 2018

<030> Contact Name - Person USAC should contact regarding this data Jason Tole

<035> Contact Telephone Number - Number of person identified in data line <030> 9408862217 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> jason.tole@srcaccess.net

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		Yes - Attach Certification	
(3010A) Certification of Public Interest Obligations (47 CFR § 54.313(f)(1)(i))		Name of Attached Document Listing Required Information	
(3010B) Please Provide Attachment	Not Applicable	No Attachment Required	<input type="text" value="54313(f)(1)(i).pdf"/>
(3012A) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))		Name of Attached Document Listing Required Information	
(3012B) Please Provide Attachment			<input type="text"/>
(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))		<input checked="" type="radio"/> Yes <input type="radio"/> No	
(3014) If yes, does your company file the RUS annual report		<input checked="" type="radio"/> Yes <input type="radio"/> No	
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input checked="" type="checkbox"/>	
(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>	
(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		Name of Attached Document Listing Required Information	
(3018) If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> Yes <input type="radio"/> No	<input type="text" value="54313(f)(2).pdf"/>
If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>	
(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>	
(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input type="checkbox"/>	
If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>	
(3023) Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>	
(3024) Underlying information subjected to an officer certification.		<input type="checkbox"/>	
(3025) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>	
(3026) Attach the worksheet listing required information		Name of Attached Document Listing Required Information	
		<input type="text"/>	

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(5005) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0985/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	JASON TOLB
<035>	Contact Telephone Number - Number of person identified in data line <030>	940862217 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	JASON.TOLB@SANTAROSA.COOP

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service (TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

REDACTED - FOR PUBLIC INSPECTION

<010>	Study Area Code	412111
<015>	Study Area Name	SANTA RITA TRD, TX
<020>	Program Year	2013
<030>	Contact Name - Person USAC should contact regarding this data	Juan M. Torres
<035>	Contact Telephone Number - Number of person identified in data line <030>	409-586-2131
<039>	Contact Email Address - Email Address of person identified in data line <030>	jtorres@fda.gov

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0988/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	432141
<015> Study Area Name	SANTA ROSA TEL COOP
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Jason Tole
<035> Contact Telephone Number - Number of person identified in data line <030>	9408862217 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jason.tole@arcaccess.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: SANTA ROSA TEL COOP	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/23/2017
Printed name of Authorized Officer: JASON TOLE	
Title or position of Authorized Officer: ASSISTANT GM/CPO	
Telephone number of Authorized Officer: 9408862217 ext.	
Study Area Code of Reporting Carrier: 432141	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<703>

1/1/2017	
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[illegible]

FCC Form 481
OMB Control No. 3050-0986/OMB Control No. 3050-0819
July 2013

432141

SANTA ROSA TEL. CCOP

2018

Jason Tole

9408862217 ext.

Information for authors

204-9833731807-11089

cd42

[illegible]

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FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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Response Line 510
SANTA ROSA TELEPHONE COOPERATIVE, INC.
Study Area 432141

Voice Network

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) SANTA ROSA TELEPHONE COOPERATIVE, INC. ("SRTC") is in compliance with appropriate FCC Service Quality Standards and Consumer Protection Rules. SRTC provides CPNI training to all of its new employees and in addition trains all of its existing employees on an annual basis. SRTC also conducts subscriber outreach regarding CPNI by placing CPNI explanation onto its website at www.santarosatelco.com which informs subscribers about CPNI rules and other applicable customer rights and obligations. In addition SRTC trains staff on Red Flag issues on an annual basis. All company employees are required to sign and acknowledge that they have completed CPNI and Red Flag training and understand obligations to adherence of applicable rules.

SRTC also outlines its rates, terms, and conditions under which SRTC offers service in its Local Exchange Tariff. The tariff explains customer rights and obligations, customer service, dispute resolution, deposits, billing and payment options, disconnection of service as well as cancellation of service options. SRTC keeps its tariffs available for public inspection at its business offices.

Broadband Network

Pursuant to 47 C.F.R. § 54.313(a) (5) and or 47 C.F.R. § 54.422(b)(3) ILEC is in compliance with applicable FCC Service Quality Standards and Consumer Protection Rules. SRTC trains staff on applicable rules for broadband services issues on an annual basis. In addition SRTC has placed on its website at www.santarosatelco.com its network practices and policies regarding FCC's Net Neutrality Rules.

SRTC also outlines its rates, terms, and conditions under which SRTC offers Broadband service in NECA Tariff #5 to Internet Service Providers ("ISP"). The Tariff explains customer rights and obligations, customer service, dispute resolution, deposits, billing and payment options, disconnection of service as well as cancellation of service options. Public inspection of NECA Tariff #5 can be found on NECA's website. Retail DSL rates, terms, and conditions for retail services are provided by the ISP.

Response Line 610
SANTA ROSA TELEPHONE COOPERATIVE, INC.
Study Area 432141

Functionality in Emergency Situations:

Voice Network

Pursuant to 47 C.F.R. § 54.313(a) (6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) SANTA ROSA TELEPHONE COOPERATIVE, INC. ("SRTC") meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to SRTC central offices by use of a generator and batteries that provide it with 8 to 12 hours of emergency power. In addition, SRTC field electronics have 8 to 12 hours of back-up power by use of generators and batteries. SRTC also has SONET, DWDM, and ATM technology deployed in its core fiber optic network that is a self-healing and will automatically reroute traffic should a fiber cut occur. SRTC has also sufficient spare cards for its fiber optic network to provide almost instantaneous replacement should there ever be a card failure in the core network. SRTC also has proper staff in place to repair any fiber cuts in a timely manner. SRTC has connectivity with neighboring telephone exchanges as well as the LATA tandem to provide diverse options to reroute traffic should an emergency arise. SRTC has developed and trained its staff on network preparedness plans in case of emergency situations. SRTC is prepared and capable of managing traffic spikes resulting from emergency situations and has sufficient switching capabilities to handle such situations.

Broadband Network

Pursuant to 47 C.F.R. § 54.313(a)(6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) SANTA ROSA TELEPHONE COOPERATIVE, INC. ("SRTC") meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to SRTC central offices by use of a generator and batteries that provide it with 8 to 12 hours of emergency power that is also used to provide service to the broadband network. In addition, SRTC field electronics have 8 to 12 hours of back-up power by use of generators and batteries. SRTC also has SONET, DWDM, and ATM technology deployed in its core fiber optic network that is a self-healing and will automatically reroute broadband traffic should a fiber cut occur. SRTC has also sufficient spare cards for its fiber optic network to provide almost instantaneous replacement should there ever be a card failure in the core network. SRTC also has proper staff in place to repair any fiber cuts in a timely manner. SRTC has connectivity with neighboring telephone exchanges as well as the LATA tandem to provide diverse options to reroute traffic should an emergency arise. SRTC has developed and trained its staff on network preparedness plans in case of emergency situations.

43121 OKILEC
Line 920



P. O. BOX 2128 • 7110 HWY. 287 EAST
TELEPHONE 940-886-2217
FAX 940-886-2025
VERNON, TEXAS 76385-2128

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Response to Line 1010
Santa Rosa Telephone Cooperative, Inc.
Study Area 432141

Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) SANTA ROSA TELEPHONE COOPERATIVE, INC. ("SRTC") is in compliance with the requirements that voice services is no more than two standard deviations above the national average urban rate for voice service of \$49.51 as specified in Public Notice DA 17-167 issued on February 14, 2017. SRTC's current total local end-user rate¹ of \$20.57 (which includes a local fee of \$20.00 and surcharges and any EAS) is not above the standard deviation as specified in the USF/ICC Transformation Order.²

¹ Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

² USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

Response to Line 1030
Santa Rosa Telephone Cooperative, Inc.
Study Area 432141

Broadband Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (1) Santa Rosa Telephone Cooperative, Inc. ("SRTC") charges a residential rate of \$50.95 for broadband providing 10 Mbps download, 1 Mbps upload, and an unlimited usage allowance. This rate is lower than \$77.98, which is the 2017 reasonable comparability benchmark for the same offering established by the Wireline Competition Bureau.¹

¹ Wireline Competition Bureau Announces Results of 2015 Urban Rate Survey for Fixed Voice and Broadband Services and Posting of Survey Data and Explanatory Notes, Public Notice, WC Docket No. 10-90, DA 15-470 (rel. April 16, 2015).

432141 OKILEC
Line 1210

Santa Rosa Telephone Cooperative Inc.
LIFELINE SERVICE AND LINK-UP PROGRAM
AND UNIVERSAL SERVICES
Oklahoma

The Federal Communications Commission and the Oklahoma Legislature have established two programs to make basic telephone service more affordable to eligible customers. The Oklahoma Corporation Commission has adopted rules implementing the **Lifeline Service** program which is designed to make basic telephone service available at reduced rates to eligible residential customers. Customer's eligibility to receive the discount must be renewed annually and is limited to one benefit per household, consisting of either wireline or wireless service. **Link-Up** is a program designed to offer eligible residential customers a reduction in installation charges for telephone service.

Who Qualifies? To be eligible your annual household income is at or below 135% of the federal poverty guidelines or you must participate in at least one of the following programs:

Supplemental Nutrition Assistance Program (SNAP) a/k/a Food Stamps or

Temporary Assistance for Needy Families (TANF)

Supplemental Security Income (SSI)

Medical Assistance (Medicaid/SoonerCare)

Participate in or receive assistance or benefits, as certified by the State Department of Rehabilitation Services, under a program providing vocational rehabilitation, including aid to the hearing impaired

Oklahoma Sales Tax Relief

Federal Public Housing Assistance (FPHA)

Low Income Home Energy Assistance Programs (LIHEAP)

In addition to the above programs, residential customers living on Tribal lands as defined by Section 54.400 (e) in Devol and Randlett may be eligible if they participate in one of these additional programs:

Bureau of Indian Affairs general assistance

Tribally administered Temporary Assistance for Needy Families (TANF);

Head Start Programs (only applicant or customer who satisfy the income qualifying eligibility provision); or

Food Distribution Program on Indian Reservations; or National School Lunch Program (free lunch program only)

Lifeline customers can also subscribe to optional services at the same rate offered to other customers.

What Universal Services are available to all customers? Universal services are offered to all customers of Santa Rosa Telephone Cooperative. Universal Services available include the following services:

Voice grade access to the public switched network or its functional equivalent; minutes of use for Local service;

Access to emergency services to the extent the local government has implemented 911 or enhanced 911 systems;

Toll limitation for qualifying low-income consumers

If the Eligible Lifeline customers does not live on Tribal Lands the customer may receive a credit toward their basic local service of \$9.25 per month while eligible Lifeline customers who live on Tribal lands may receive a credit of up to \$34.25 per month to be applied to their basic local service charge

In addition to the above Universal services, Santa Rosa Telephone Cooperative offers optional calling features, along with Santa Rosa Communications Long Distance, SRCaccess.net - Internet/DSL, and SRTV (where available). Customers who are eligible for the Lifeline/Link-Up Programs are also eligible for toll blocking at no charge.

How do Telephone Customers and Applicants for Telephone Service Apply for Lifeline and Link-Up Program? Oklahoma customers in Santa Rosa Telephone Cooperative serving area may request self-enrollment forms from the business office by calling 1 888-886-2217.

How to Apply for Telephone Service? If you do not have telephone service and wish to obtain telephone service or if you have telephone service and you move and you qualify for the Link-Up Program and you are in the Santa Rosa Telephone Cooperative serving areas please call our business office number 1 888-886-2217 for services and rates and we will be glad to assist you.

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Response to Line3010
Santa Rosa Telephone Cooperative, Inc.
Study Area 432141

Milestone Certification

Pursuant to 47 C.F.R. § 54.202(a) Santa Rosa Telephone Cooperative, Inc. ("SRTC") provides this certification that it is taking reasonable steps to provide upon reasonable request broadband speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to offerings in urban areas as determined in an annual survey as specified in Public Notice DA 16-362, and that requests for such service are met within a reasonable amount of time. Details for how SRTC is meeting its obligations for its goals and required obligations are specified within the FCC Form 481 annual filing.

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	<i>This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.</i> BORROWER NAME Santa Rosa Telephone Cooperative, Inc.
INSTRUCTIONS: Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.	PERIOD ENDING December, 2016
BORROWER DESIGNATION TX0559	

CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII

(Check one of the following)

☒ All of the obligations under the RUS loan documents have been fulfilled in all material respects.

☐ There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report

Kirk Petty

3/27/2017

DATE

PART A. BALANCE SHEET

ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES		
1. Cash and Equivalents			25. Accounts Payable		
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt		
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities		
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
6. Material-Regulated			LONG-TERM DEBT		
7. Material-Nonregulated			36. Funded Debt-RUS Notes		
8. Prepayments			37. Funded Debt-RTB Notes		
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 thru 9)			39. Funded Debt-Other		
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Recquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)		
13. Nonregulated Investments			OTHER LIAB. & DEF. CREDITS		
14. Other Noncurrent Assets			47. Other Long-Term Liabilities		
15. Deferred Charges			48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
PLANT, PROPERTY, AND EQUIPMENT			EQUITY		
18. Telecom, Plant-in-Service			51. Cap. Stock Outstand. & Subscribed		
19. Property Held for Future Use			52. Additional Paid-in-Capital		
20. Plant Under Construction			53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
22. Less Accumulated Depreciation			55. Other Capital		
23. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits		
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)		
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		

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OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

TX0559

PERIOD ENDING

December, 2016

INSTRUCTIONS- See RUS Bulletin 1744-2

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

ITEM

1. Local Network Services Revenues
2. Network Access Services Revenues
3. Long Distance Network Services Revenues
4. Carrier Billing and Collection Revenues
5. Miscellaneous Revenues
6. Uncollectible Revenues
7. Net Operating Revenues (1 thru 6 less 6)
8. Plant Specific Operations Expense
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)
10. Depreciation Expense
11. Amortization Expense
12. Customer Operations Expense
13. Corporate Operations Expense
14. Total Operating Expenses (8 thru 13)
15. Operating Income or Margins (7 less 14)
16. Other Operating Income and Expenses
17. State and Local Taxes
18. Federal Income Taxes
19. Other Taxes
20. Total Operating Taxes (17+18+19)
21. Net Operating Income or Margins (15+16-20)
22. Interest on Funded Debt
23. Interest Expense - Capital Leases
24. Other Interest Expense
25. Allowance for Funds Used During Construction
26. Total Fixed Charges (22+23+24-25)
27. Nonoperating Net Income
28. Extraordinary Items
29. Jurisdictional Differences
30. Nonregulated Net Income
31. Total Net Income or Margins (21+27+28+29+30-26)
32. Total Taxes Based on Income
33. Retained Earnings or Margins Beginning-of-Year
34. Miscellaneous Credits Year-to-Date
35. Dividends Declared (Common)
36. Dividends Declared (Preferred)
37. Other Debits Year-to-Date
38. Transfers to Patronage Capital
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]
40. Patronage Capital Beginning-of-Year
41. Transfers to Patronage Capital
42. Patronage Capital Credits Retired
43. Patronage Capital End-of-Year (40+41-42)
44. Annual Debt Service Payments
45. Cash Ratio [(14+20-10-11) / 7]
46. Operating Accrual Ratio [(14+20+26) / 7]
47. TIER [(31+26) / 26]
48. DSCR [(31+26+10+11) / 44]

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USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION TX0559 PERIOD ENDED December, 2016
INSTRUCTIONS – See help in the online application.	
PART I – STATEMENT OF CASH FLOWS	
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	
CASH FLOWS FROM OPERATING ACTIVITIES	
2. Net Income	
<i>Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities</i>	
3. Add: Depreciation	
4. Add: Amortization	
5. Other (Explain)	
<i>Changes in Operating Assets and Liabilities</i>	
6. Decrease/(Increase) in Accounts Receivable	
7. Decrease/(Increase) in Materials and Inventory	
8. Decrease/(Increase) in Prepayments and Deferred Charges	
9. Decrease/(Increase) in Other Current Assets	
10. Increase/(Decrease) in Accounts Payable	
11. Increase/(Decrease) in Advance Billings & Payments	
12. Increase/(Decrease) in Other Current Liabilities	
13. Net Cash Provided/(Used) by Operations	
CASH FLOWS FROM FINANCING ACTIVITIES	
14. Decrease/(Increase) in Notes Receivable	
15. Increase/(Decrease) in Notes Payable	
16. Increase/(Decrease) in Customer Deposits	
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	
18. Increase/(Decrease) in Other Liabilities & Deferred Credits	
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	
20. Less: Payment of Dividends	
21. Less: Patronage Capital Credits Retired	
22. Other (Explain)	
23. Net Cash Provided/(Used) by Financing Activities	
CASH FLOWS FROM INVESTING ACTIVITIES	
24. Net Capital Expenditures (Property, Plant & Equipment)	
25. Other Long-Term Investments	
26. Other Noncurrent Assets & Jurisdictional Differences	
27. Other (Explain)	
28. Net Cash Provided/(Used) by Investing Activities	
29. Net Increase/(Decrease) in Cash	
30. Ending Cash	

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